Connor Fogal Public Comment 1.12.22

My name is Connor Fogal and I have Cerebral palsy and use a Wheelchair i wanted if I could add this to the future agenda?

Connor Fogal Nevada Center for Excellent in Disabilities

My electric wheelchair broke on September 6 and I've been in my manual chair getting sorer and sorer. I called them to ask if they can do anything in the meantime and they said no we're just sent the letter to your doctor and this was after the first week so Monday, Sep 15 I called them to see what the status of my order was and they were still waiting for the doctor to send it back that was week two. Sep 20th I called and they just got the stupid letter back now they're waiting for Medicaid. on September 28 I called them to check on the status of my order and they were waiting on the insurance to approve it. I called them on October 4 and then said that all but one got approved and we had to resubmit it to insurance. I called to check on the parts for my chair yesterday October 12  and they said that they are still waiting on authorization from my insurance. Where looking at about a month and a half without my chair it literally took all of me to not cuss them out. I’m so mad that I want to make a difference not for me but all people with disabilities because nobody has to suffer for months without their chairs. Most of our chairs are our legs it’s how we get independence if we don’t have our chairs we don’t have our legs. Monday, October 18th I called the corporate office for Numotion and they said that it does take up to 69 days to deliver I said well that’s unacceptable. I said can I speak with the manager and he was available so he called me and all he did was put through to our local office and yet I’m still waiting.

On Nov 9th They were fixing my chair and found a wire wrapped up in one of the motors and it was leaking. So now they have to order 2 motors it’ll probably be another 2-3 months before I get my chair! 2 weeks ago I called and they were still waiting for Medicaid to approve the order. I called them last week and they said that they somehow lost the order and they have started all over and it will be a while.

I’m just so disgusted how these people just take their sweet time. Thank god that I have a job that I can do remotely otherwise I’d be out of a job if weren’t for my coworker for letting me borrow an electric chair that was donated to him.

I would like to ask if we could put this on the next agenda.

**Connor**

**Mylow (My Life on Wheels**

Website: [**mylownv.com**](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fmylownv.com&c=E,1,7zSdB8AIL9ldlfmQFH9nQQ7H6vMCGFiDWHFTtAA6CLiLzbPcsBpXgYmnOihH-NKvaxPS2zrXBFnzSOBC5YhO4xclRYNFsUxFthuPzNDkZvaEcc8VfTnTlSnG1iw,&typo=1&ancr_add=1)